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I. OBJECTIVE
To ensure that the Quality Policy is appropriate to the purpose of the organization, includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system, provides a framework for establishing and reviewing quality objectives, is communicated and understood within the organization, and is reviewed for continuing suitability.

II. REFERENCE
Quality Assurance Manual paragraph 5.3

III. DEFINITIONS
The instructions, procedures, or work instructions, prefaced by SHALL or WILL are mandatory. Should is normally used to indicate a preferred, but non-mandatory method of accomplishment.

IV. RESPONSIBILITY
The President and CEO is responsible for defining and approving the quality policy. Directors and supervisors are responsible for ensuring all employees understand the Quality Policy and can relate it to the quality objectives at all levels of the company.

V. PROCEDURE
1. Quality Policy Requirements
   1.1. Management shall ensure the quality policy:
       • is appropriate to the purpose of the organization
       • includes a commitment to comply with the requirements and continually improve the effectiveness of the QMS
       • provides a framework for establishing and reviewing quality objectives
       • is communicated and understood within the organization
       • reviewed for continuing suitability during the management review meetings

   1.2. The quality policy on the next page may be printed and displayed as a stand-alone document in work centers and offices.
ATC Quality Policy

ATC Provides World-Class, Client-Focused Training Solutions That Save Lives.

ATC exercises ethical practices, develops innovative processes, and applies a systematic approach linking the development and implementation of training to meet our client’s operational goals and objectives. We serve as the client’s trusted agent by developing relationships that go beyond the delivery of a product.

ATC is committed to improving the effectiveness of our quality management system by monitoring the achievement of our quality objectives and meeting client, statutory, and regulatory requirements.

Compliance to Requirements, On-time Delivery, Within Budget